



RETURN / EXCHANGE FORM

ORIGINAL PURCHASER INFORMATION

| | |
|--------------|----------|
| NAME | |
| ADDRESS | |
| | POSTCODE |
| PHONE | |
| EMAIL | |
| ORDER NUMBER | |

SHIP TO INFORMATION

| | |
|---------|----------|
| NAME | |
| ADDRESS | |
| | POSTCODE |
| PHONE | |
| EMAIL | |

Your personal information will not be shared or sold and is solely used for the purpose of this form.

HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN/EXCHANGE?

PLEASE NOTE: CREDIT WILL BE ISSUED ONCE THE CONDITION OF THE MERCHANDISE IS DETERMINED RESALEABLE.

| |
|---|
| PLEASE CHECK ONE OF THE FOLLOWING <input type="checkbox"/> Refund <input type="checkbox"/> Exchange |
| LAST 4 DIGITS OF CREDIT CARD NUMBER (REQUIRED TO PROCESS RETURNS): |

LIST ITEMS BEING RETURNED

| REASON CODE | QUANTITY | SIZE | COLOR | STYLE |
|-------------|----------|------|-------|-------|
| | | | | |
| | | | | |

REASON CODES

- 1 TOO BIG
- 2 TOO SMALL
- 3 DO NOT LIKE COLOR
- 4 DO NOT LIKE STYLE
- 5 SHIPPING ERROR
- 6 DEFECTIVE
- 7 OTHER: _____
- _____
- _____
- _____

LIST ITEMS TO SEND FOR EXCHANGE

| QUANTITY | SIZE | COLOR | STYLE |
|----------|------|-------|-------|
| | | | |
| | | | |

RETURN POLICY

If you need to return an item, we will gladly process a refund or exchange 28 days of the original purchase date. You will receive a refund to your credit card for all returned merchandise. A charge will be applied to your credit card for all new items. All returns will be for the original sales price less any discounts applied. Please send the items back to us in the original packaging, and make sure that the merchandise is in the same condition as it was when you received it. You are responsible for return shipping costs. Exchange items will be processed with free shipping.

RETURN LABEL (CUT AND TAPE TO PACKAGE)

Mammal Boots Returns
 Unit 11
 South Farm
 South Farm Road
 Budleigh Salterton
 Devon
 EX9 7AY
 United Kingdom

FOR QUESTIONS CALL US ON 01395 443789 OR VISIT OUR WEBSITE AT
WWW.MAMMALBOOTS.CO.UK